# Community Development 2- Nows

elcome to the Clark County Community Development e-News. We send this publication out once a month to announce the latest in what's happening. We will attempt to cover a broad range of topics that we hope will be of interest to you. We need your input! We welcome your comments about our news bulletin; and if you have topics you would like us to cover and we haven't, we'll do our best to accommodate you!\*

## Making changes to better serve our customers

Our Customer Service Division has been making changes in order to streamline the permitting process and better assist customers. Two of the projects currently underway involve faxing permit applications and shifting walk-in visits to scheduled appointments. Click here for the rest of the article.\*

#### Reduction of permit center delays

Recently, customers at Clark County's Community Development Permit Center \_have experienced unusually long waits for assistance. Out of respect for customers and the desire to provide exceptional service, the permit center has taken proactive steps to correct this inconvenience:

#### • Appointments for Engineering Customers

Starting immediately, all engineering customers are encouraged to make appointments. Appointments can be made to begin the application process or to pick up redlines and drop off revisions. For appointments, contact **Ray Smith** at **397-2375 ext. 4998**.

#### • Assistance from Other Divisions

Assistance from other divisions within the department will make the permit center better equipped to deal with the recent high volume of customers.

The permit center appreciates the patience of its customers and apologizes for past and future in-

conveniences. While these steps will help to alleviate the wait times, we are still identifying potential causes and will be dealing with them as best we can. With these new initiatives in place, and with other changes underway, we are confident that the situation will be resolved shortly.\*

### May 2004 Inside:

- Making changes to better serve our customers
- \*Reduction in permit center delays
- \*Residential Building Code Training
- **\***Staff News
- \*ComDev in the News

#### **Residential Building Code Training**

Community Development's Building Division will present **Residential Building Code Training** in June. It is a synopsis of the 2003 International Residential Code, Clark County building code requirements, and application process.

The 2003 International Residential Building Codes go into affect *July 1, 2004*. Will you be ready? Please join us for a special training session. See the attached flyer for more information.\*\*

#### **Staff News**

Wayne Folkers and MK Lawler recently obtained both their commercial and residential mechanical certifications and have been promoted to Combination Inspector II.

**Vern Perry** has been promoted to Lead Combination Inspector. **Carolyn Carlson** has been promoted toOffice Assistant III. Congratulations to all!

**Heidi Firestone** has accepted an OAII position with the Customer Service Division. Heidi has been a temporary employee with Clark County for three years. Heidi is also working on her Bachelor's degree in Business Accounting from Kaplan College.

In her spare time, Heidi works on her parent's farm and enjoys watching movies, going dancing, and reading.\*

#### **ComDev in the News**

Clark

- "Wisdom of new gravel pits questioned." The Columbian (5-17-04)
   <a href="http://www.columbian.com//05162004/clark">http://www.columbian.com//05162004/clark</a> co/145463.html
- "Humane society draws criticism."
   The Columbian (5-12-04)
   http://www.columbian.com/ 05122004/front\_pa/143978.html
- "Dogs in mauling put down." The Columbian (5-11-04)
   <a href="http://www.columbian.com/05112004/front\_pa/143802.html">http://www.columbian.com/05112004/front\_pa/143802.html</a>
- "No charges filed in dog mauling."
  The Oregonian (5-11-04)
  <a href="http://www.oregonlive.com/search/index.ssf?/base/metro\_north\_news/1084277053159050.xml?oregonian?nn">http://www.oregonlive.com/search/index.ssf?/base/metro\_north\_news/1084277053159050.xml?oregonian?nn</a>
- "Boom Gone Bust?" The Columbian (5-09-04)
   <a href="http://www.columbian.com/05092004/business/143095.html">http://www.columbian.com/05092004/business/143095.html</a>
- "Sifton boy's injuries to be compared with dogs' teeth." The Columbian (5-05-04)
   http://www.columbian.com/05052004/clark co/141620.html
- "Dogs receive stay of execution."
   The Columbian (5-4-04)
   http://www.columbian.com/ 05042004/front\_pa/141380.html
- "Storedahl makes its case for gravel mine." The Columbian (4-30-04) <a href="http://www.columbian.com/04302004/clark">http://www.columbian.com/04302004/clark</a> co/140068.html
- "Dog mauling inquiry winds up; prosecutor to receive report." The Columbian (4-28-04)
   <a href="http://www.columbian.com/04282004/clark">http://www.columbian.com/04282004/clark</a> co/139408.html

- "Autopsy shows dogs killed boy."
   The Columbian (4-27-04)
   http://www.columbian.com/ 04272004/front pa/139145.html
- "Cowlitz fight to call Clark County home." The Columbian (4-25-04) <a href="http://www.columbian.com/">http://www.columbian.com/</a>
  - http://www.columbian.com/ 04252004/front\_pa/138364.html
- "Concert traffic solutions discussed." The Columbian (4-23-04)
   <a href="http://www.columbian.com/04232004/front-pa/138107.html">http://www.columbian.com/04232004/front-pa/138107.html</a>
- "The Oldest Profession." By Richard H. Carson, Land Development Today

http://www.landdevelopment
today.com/2004/05/departments/
dept\_2.asp \*\*



e-News

#### **Quick Clicks**

- Comprehensive Plan Update
- Data Library
- Team Focus
- Department Calendar

#### **Divisions**

- Animal Control
- Building Division
- Code Enforcement
- Permit Center
- Development Services
- Engineering Services
- Fire Marshal's Office
- Long Range Planning

www.clark.wa.gov/ commdev

# Clark County Community Development Building Division

#### presents

#### Residential Building Code Training

A synopsis of the 2003 International Residential Code, Clark County building code requirements, and application process.

The 2003 International Residential Building Codes go into affect July 1, 2004.

Will you be ready?

#### Get ahead of the game

#### Avoid delays in processing your permits

# Gain insights into the Clark County permitting process and new residential building codes



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#### Topics include

General submittal requirements; foundation footings and drainage; framing, beams, and decks; prescriptive design; life-safety provisions; and the energy code. Each section is followed by ample time to ask questions.

#### Date, Time, and Place

This class will take place in the sixth floor Hearing Room at the Public Service Center located at 1300 Franklin Street, Vancouver, on Saturday, June 19 from 7:30am to 4:00pm. Doors open at 7:00am. Parking is available in the parking garage adjacent to the north side of the building.

#### Cost

Free. Refreshments will be served. Lunch is on your own. There are many restaurants in the area.

#### Who should attend

Contractors, developers, architects, designers, engineers, and homebuilders.

#### Presented by

Clark County staff: the building inspectors, plans examiners, and structural engineer who review your projects.

#### Participants will receive

A booklet containing new plot plan requirements, a building permit application, information covering most of the major code changes including drawings and details.

## Pre-registration is mandatory.

Seating is limited.
Contact Carolyn
Carlson at (360) 3972375 ext. 4586 by
Tuesday, June 15 to
reserve your seat.

#### Questions?

Contact Lou Malattia (ext. 4086) or Teresa Guise (ext. 4177) at (360) 397-2375.